

**Aim:**

To protect the confidential details of customers and safeguard data without compromising performance or usability.

No. of Users:

90+

Solution:

Kaspersky® Work Space Security

Kaspersky Lab UK

97 Milton Park
Abingdon
Oxfordshire
OX14 4RY
United Kingdom

info@kasperskylab.co.uk
www.kaspersky.co.uk

Case Study

Age UK Northamptonshire

Kaspersky® Work Space Security (WSS) offers world-class corporate anti-malware protection for multi-platform IT infrastructures. Any provider of social care holds critical information that must be protected. WSS offers all-in-one security for non-technical users and the ability to easily add additional tools to support the charity's needs.

The Aim

Age UK was created on 1 April 2009 by the merger of Age Concern England and Help the Aged. These well-known national charities had decided to combine forces in order to improve later life for more people in the UK and around the world.

Age UK Northamptonshire, the local independent brand partner of Age UK, currently has 350 employees and 750 volunteers working remotely across the county. A significant number of the workforce use the charity's 90 PCs and laptops at any given time.

Charities have the same information to protect as private sector companies, including personal staff details, salaries, bank account details, marketing and sales information, so it is important to safeguard against threats. Charities are just as vulnerable as large enterprises when it comes to cybercrime and malware. The difference is that many charities compromise their system's integrity by using home security products, which do not meet their specific requirements.

The Solution

The ease of use for end users was a major requirement when it came to selecting a suitable internet security package. IT is used by remote workers who work from home and also by the charity's in-house staff in their smaller offices and remote day centres. Within the organisation there are various levels of IT competency and the importance of information security is not always acknowledged.

Anthony Hollingsworth-Ellary, IT manager at Age UK Northamptonshire, explains: "When it came to renewing our IT security solution we considered Kaspersky Lab's products based on favourable industry comments, its impressive false positive detection rates and the speed of updates."

The installation process was simple and resulted in very little downtime on the charity's computers. This benefit was a key consideration when deciding on the WSS solution as the previous anti-virus provider caused processing overhead issues on each PC. Kaspersky Lab also provided technical support to all IT users within the charity, the high level of customer service meant that Age UK Northamptonshire staff were confident from an early stage about using the new software. The ease of use and simplicity of deployment saved the charity valuable time and resources in relation to staff training times, which resulted in significant cost savings.



The Results

As a result of Age UK Northamptonshire's confidence in Kaspersky Lab's products, the charity is also in the process of implementing the Kaspersky Mobile Solution on employees' smartphones to ensure they can use their mobile devices securely without compromising any critical information.

Age UK Northamptonshire is also currently running computer training courses for elderly people and have secured the charity's training suites with Kaspersky Lab software to ensure that the users' computers are not subjected to harmful malware. It also allows them to surf the internet safely, and is easy to install, set up and manage and is compatible with its existing IT systems.

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