

# ORANGE COUNTY LEANS ON DEDICATED SUPPORT



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*"Our IT staff were being overwhelmed. We needed dedicated support, anytime, no queues, and the Kaspersky Maintenance Service Agreement ensures we have that. Our Kaspersky contact is confident and comfortable with the product; he solves any issues we might have."*

*Roberto Franceschetti, Security Administrator, Orange County Govt*

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## CHALLENGE

Ensure the smooth implementation of Kaspersky Lab features

## SOLUTION

Kaspersky Maintenance Service Agreement, Enterprise

## CRITERIA

Dedicated, anytime support with no queues

## CUSTOMER SATISFACTION

Less strain on in-house IT team