

# SECURE REMOTE WORKING FOR EMPLOYEES





## THE MUNICIPALITY OF EINDHOVEN IS GRADUALLY INTRODUCING REMOTE WORKING.



### Public Sector/ Government

- *Headquartered in Eindhoven*
- *5<sup>th</sup> largest city in the Netherlands*
- *Using Kaspersky Endpoint Security for Business and Kaspersky Security for Virtualization*

Kaspersky Endpoint Security for Business will enable municipal employees to work securely, wherever they are - at all municipal locations, at home and while working in the field; whether using desktop, laptop, tablet or smartphone. Security has been further enhanced with the recent inclusion of Kaspersky Security for Virtualization, to scan virtual workplaces.

Eindhoven is known as the Silicon Valley of the Netherlands. With the most patents per capita it is also the most innovative city in the world. And its local government is not being left behind. "We have a separate budget for innovation, which is quite unique," says Hans Fierloos, Municipal ICT Service Manager. "We're busy making our workplaces more flexible at the moment, and extending our 24/7 service further via the Internet. We want to do more - while consuming less."

## Challenge

Eindhoven's email environment has been secured by Kaspersky Lab since 2012. Then the municipality had to change to a new server running Microsoft Exchange 2010 and the existing server security solution wasn't compatible. Fierloos explains: "We were actually just looking for another virus scanner for the email server. A comparative study showed that Kaspersky Security for MS Exchange was the best. Fujitsu, the Kaspersky Lab's partner with whom we were in contact, informed us that we could acquire Kaspersky Endpoint Security for Business with add on Kaspersky Security for Mail Server for a small additional investment. This enabled us to secure both our email server and all our workstations - both at our 20 locations and at employees' homes." The investment was recently extended with the acquisition of Kaspersky Security for Virtualization to scan virtual workplaces.

### Optimum email server security

The Kaspersky Endpoint Security for Business solution complied fully with the requirements for email server security. "One of these requirements concerned the security software footprint: users should not notice any difference in performance," says Fierloos. "In addition, the selected solution had to operate within our virtual server environment and be easy to implement and manage."

A specific requirement concerned the qualification of incoming and outgoing email in the MS exchange environment. "We wanted to identify suspect emails on the basis of certain characteristics. This enables us to selectively block incoming email and, for instance, prevent sending emails to black-listed addresses or sending emails with privacy-sensitive content," explains Fierloos.

### The Kaspersky Lab Solution

Kaspersky Endpoint Security for Business seems to have optimised email security at workstations. "Our workstations are not only protected against viruses but also against spam and phishing. Moreover, we can protect mobile devices such as smartphones, tablets and laptops. The Kaspersky Lab solution is therefore not only the most complete and most attractively priced in its category, it is also extremely suited to remote working. For example, we've just started to use 'choose your own device', whereby users can select one of several smartphones. We can then secure these via Kaspersky Lab if we wish."

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*"As one of the few suppliers of security solutions, Kaspersky Lab is immediately aware of the occurrence of any new virus. The company is among the top three suppliers in terms of quality."*

Hans Fierloos, Municipal ICT Service Manager, Municipality of Eindhoven

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## SECURE

*The solution protects the Eindhoven municipal email environment from all forms of malware*



## CONTROL

*The software is simple to use and manage, restricting spam and virus outbreaks to a minimum. Users experience no change in system performance*



## MOBILE

*Because the software is also suitable for mobile devices it enables a safe transition to remote working*

# 750

Years old

# 220,000

Inhabitants

## Benefits

Eindhoven has experienced real improvements using Kaspersky Endpoint Security for Business. "More than 90% of all emails, worldwide, are spam. A similar situation can be seen in our organisation. However, we no longer suffer from this, because we use Kaspersky Lab in combination with tools from other suppliers.

An example: more than 2.9 million spam messages were filtered out from the three million emails we receive in a month. That's 89%. The spam in our international social network has also greatly diminished," said Fierloos.

The number of virus outbreaks is also very low. Fierloos explains: "As one of the few suppliers of security solutions, Kaspersky Lab is immediately aware of the occurrence of any new virus. The company is among the top three suppliers in terms of quality." The municipality's confidence in the security of its ICT environment is clear from their 'Hack me please' event, which took place in early February. They invited hackers to break into the municipality's systems. "This failed to expose any large 'leaks' - exposing only a few minor faults. Kaspersky Lab provides a major contribution to our total security."



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**MOST AWARDED\***  
**KASPERSKY LAB**  
**PROTECTION**

\*kaspersky.com/top3

# KASPERSKY LAB

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