



# ADELANTE ZORGGROEP: FOCUS ON REHABILITATION

# ADELANTE HELPS REHABILITATE CHILDREN AND ADULTS FOLLOWING ILLNESS, DISABILITY OR ACCIDENT.



## Healthcare

- *Founded in 1966*
- *Hoensbroek, The Netherlands*
- *Uses Kaspersky Endpoint Security for Business Select, Kaspersky Security for Virtualization Light Agent, and Maintenance Service Agreement*

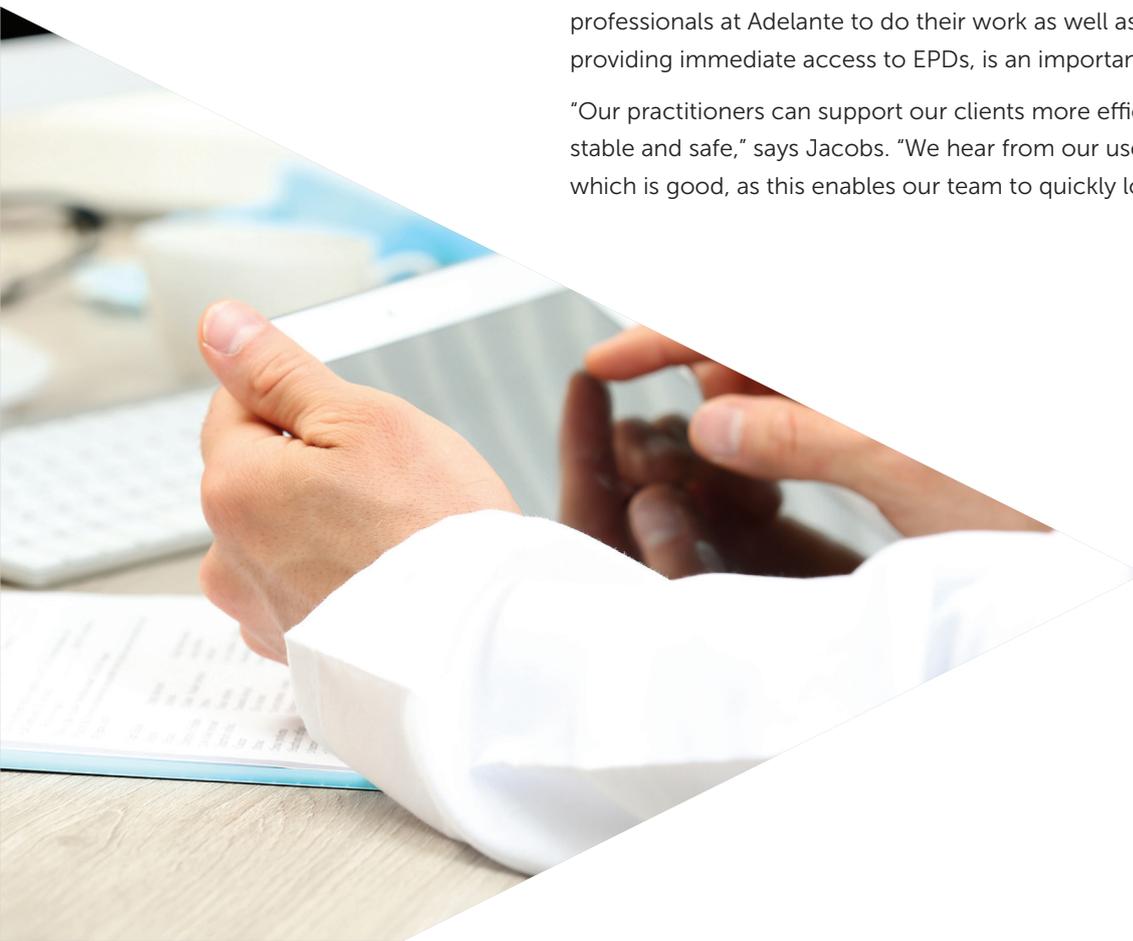
The Adelante healthcare group's core activities are adult rehabilitation and labor market reintegration, pediatric rehabilitation, special education & housing and audiology & communication. Its motto is: Make the most of yourself! Together with its clients it focuses on opportunities, not limitations: on what is still possible. It aims to get the best out of its clients and itself.

### Challenge

A team of 15 people is responsible for information provision and automation. The team is led by René Jacobs. Adelante uses electronic patient dossiers (EPDs) in the administration of the rehabilitation process. EPD is a software application that stores and retrieves digital data on medical patients and is used to support the current or future healthcare processes of clients.

Lambert Bongers, Patrick Nijsten and Roel Vliegen are members of the Information & Automation (I&A) teams. Together with their colleagues, they help medical and other professionals at Adelante to do their work as well as possible. A fast network, providing immediate access to EPDs, is an important part of this support.

"Our practitioners can support our clients more efficiently when our systems are stable and safe," says Jacobs. "We hear from our users as soon as there's a delay, which is good, as this enables our team to quickly locate and remedy the causes."



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*“Our Maintenance Service Agreement (MSA) with Kaspersky Lab worked out well. Following roll-out we ran into questions which we could discuss directly with Kaspersky Lab’s specialists – in Dutch.”*

René Jacobs, Information & Automation Manager, Adelante

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### The Kaspersky Lab solution

“We generally have short-term contracts with our partners as we want to be able to switch applications quickly. This enabled us to switch to new software in August 2015 to protect the security of our servers, workstations and network. Optimal protection was naturally a requirement, but cost also played a role. Our team was impressed by the capabilities shown by the Kaspersky Lab software during proof of concept, for instance its user-friendliness, the comprehensive dashboard and, of course, level of protection,” says Lambert Bongers.

The software rollout was conducted under the supervision of the company’s specialized partner, Datamex Automatisering, from Breda. In consultation with Adelante they drew up a plan to roll out the software in such a way that users would experience little or no interruption of their work. Datamex also provided training for the software administrators.

“EPDs contain sensitive information on the health of our clients. We absolutely don’t want any data leakage. Our employees sign an agreement promising to handle the data with care, which, for example, prohibits it from being loaded to a USB stick. Working from home is possible via an SSL solution in combination with Citrix,” states Nijsten.

#### **Our questions were answered immediately**

“The best solution, in our situation, turned out to be Kaspersky Endpoint Security for Business Select, in combination with Kaspersky Security for Virtualization,” says Vliegen.

The benefits of this software include advanced security for workstations and file servers. Adelante has complete control of applications, devices and the web. All functions can be managed from the central console.



### SECURE

*Protects against external malware attacks; Sensitive patient information is secured*



### CONTROL

*Clear, time-saving dashboard, Roll-out did not inconvenience the work of the specialist medical staff*



### SUPPORT

*Direct contact with specialists; Compact training course provided by partner*

# 1150

Employees

"We also use Kaspersky Security for Virtualization Light Agent, which ensures multilayered protection for our virtual servers and desktops while preserving infrastructure performance and the consolidation ratio. All business critical systems are well secured and employees can safely work with them remotely, even from home," adds Vliegen. "The roll-out was reasonably trouble-free. Where we did encounter issues, Datamex was quick to provide advice and support. By June 2015 the software was performing according to expectations."

The department of information provision and automation is relatively small, given the number of devices that are required to operate flawlessly at Adelante.

"The decision to enter a Maintenance Service Agreement (MSA) with Kaspersky Lab was a good one," says Jacobs. "Following roll-out we ran into questions that we could discuss, in Dutch, directly with Kaspersky Lab's specialists. This enabled us to get immediate answers and rapidly increased our knowledge of the software. And we also really like the dashboard. Our administrators can see the current security status on all machines at a glance, which saves a lot of time."



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