



Kaspersky®  
Security Integrations  
for MSP

# Kaspersky Lab and Tigerpaw

## Significant benefits

**Boost your billing:** Generate invoices on flexible billing structures and keep track of billing across each account, easily and automatically.

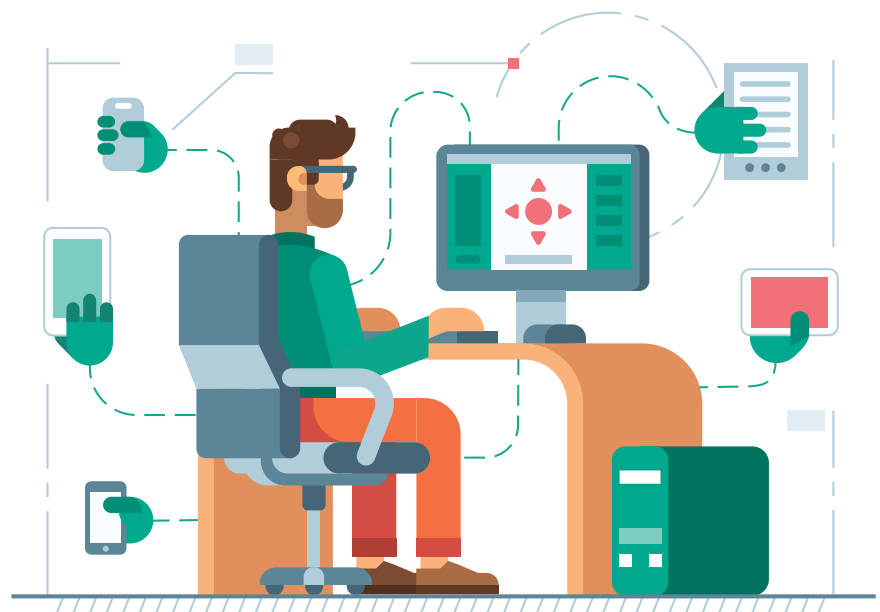
**Streamline service orders:** Save time spent creating service requests and tracking customer responses with service orders automatically generated from customer emails.

**Experience complete visibility:** With a single, user-friendly portal that provides quick access to everything you need, all in one place.

## Supported products

- Kaspersky Endpoint Security for Business Advanced
- Kaspersky Endpoint Security for Business Select
- Kaspersky Endpoint Security Cloud
- Kaspersky Security for Microsoft Office 365

## Seamless coordination and control



Disparate systems and manual monitoring and management of business processes are ineffective and inefficient, and can cause major headaches for business. Complete visibility, coordination and control of all aspects of your business can make your business more efficient and empower your workforce.

Kaspersky Security Integration with Tigerpaw makes automating professional services and MSP tasks easy. Just deploy the integration software on the same server or the same cloud with Kaspersky security solution.

Designed by the world's leading security experts, Kaspersky Lab's security is a scalable, fully integrated, tiered endpoint security platform that protects against known, unknown and advanced threats. Our unique combination of big data threat intelligence with machine learning and human expertise enables true, agile protection against any kind of threat – regardless of the platform and with minimal management overheads. Combining the world's most tested, most awarded security with easy, centralized management and powerful control tools, Kaspersky Lab's security is multi-layered security at its most intelligent.

Kaspersky Lab solutions integrate with your Tigerpaw platform for powerful automation, monitoring and control. Simply map the managed companies between the two solutions and create connections to automate service order creation, billing and reporting and more – reducing overheads and improving overall efficiencies in the process.

# Streamline your business processes with these powerful features

Kaspersky Security Integration with Tigerpaw helps you streamline your business processes.

## Creating connections

Kaspersky Security integration with Tigerpaw lets you connect your Kaspersky Lab solutions to Tigerpaw in just a few clicks, enabling automated billing, service order creation and other key processes. There's no need for additional tools or consoles – you can access everything from Tigerpaw.

## Automatic service order creation

Kaspersky Security Integration with Tigerpaw simplifies multi-tenancy management by facilitating the automation of service order creation and workflow for each of your client accounts. Simply select your client's Tigerpaw account and map it to the corresponding Kaspersky Lab virtual server or workspace.

Service orders are automatically created in Tigerpaw, reducing the time needed to monitor your managed client accounts. It also increases the number of clients a single technician can manage. For additional resource efficiency, you can assign priorities and types to service orders to streamline prioritization.

Service orders created based on computer status changes are automatically closed when the corresponding issue is resolved and the status description that triggered the service order creation is no longer relevant. This reduces additional overheads for technicians to close service orders for issues which have been resolved.

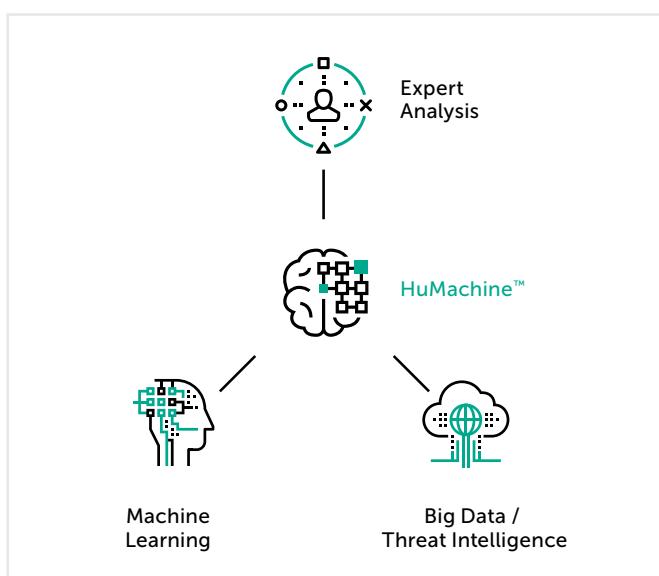
## Automated billing and reporting

Kaspersky Security Integration with Tigerpaw provides easy access to information on usage of Kaspersky Lab products from Tigerpaw, which significantly simplifies and automates customer billing and reporting.

## Ease and compatibility

With Kaspersky Security Integration with Tigerpaw, creating solutions based on your customers' requirements is easy. Tigerpaw works with both on-premises and cloud-based Kaspersky Lab solutions – use Kaspersky Lab cloud-based security to avoid additional overheads, or keep everything inside the perimeter and make the most of your existing hardware investment with an on-premises solution.

To learn more about Kaspersky Lab's MSP Partner Program, please visit [our website](#).



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