



ZGT protects ICT environment



Healthcare

- 3,500 workstations
- 250,000 patients
- The Netherlands
- Using Kaspersky Endpoint Security for Business

“Since using Kaspersky Lab we have had no virus outbreaks. Threats detected by the software are immediately rendered harmless.”

Ilja Jochem,
Senior Server Administrator, ZGT

Patients are in good hands at ZGT: quality, customer focus, expertise and safety are key. The stable ICT environment helps medical staff.

ZGT is secure in the knowledge that its systems are safe from infectious viruses – with Kaspersky Endpoint Security for Business. ZGT treats more than 250,000 patients a year. The hospital works constantly at improving the quality of the care it offers. This also means ongoing investment in ZGT's ICT environment. The hospital uses advanced systems, which guarantee quick access to the required patient data. To minimise the risk of a system going down, the complete ICT environment runs in two locations – at hospitals in the towns of Almelo and Hengelo. If there is a fault at one location, the systems at the other can take over.

No security risks

ZGT takes no security risks. The hospital uses Kaspersky Endpoint Security for Business to protect approximately 2,500 workstations and more than 400 servers. “We decided on Kaspersky Lab in 2012,” relates Ilja Jochem, Senior Server Administrator at ZGT. “The contract with our existing supplier was expiring. We wanted to look at the costs and possibilities of other security software before renewing it. We were also not satisfied with the user friendliness involved in managing that solution. Setting up exceptions to the rules was, for example, very complicated.”



Secure

No virus outbreaks since installing Kaspersky Lab



Control

Easy management of exceptions;
Powerful reporting capabilities

Challenge

ZGT wanted to make a considered choice regarding a suitable security solution. Jochem said: "One of our requirements was minimum performance loss at the workstations - this had caused complaints from system users. We also wanted powerful management options and the software had to be able to run on several platforms. Our workstations are mainly thin clients with Windows® Embedded and fat clients with Windows 7, but we also wanted to secure mobile devices. I don't see a development like Bring Your Own Device catching on quickly at ZGT. One reason is that we use privacy-sensitive information and that some hospital-specific applications don't work on all devices. But it's best to be prepared for it."

Cheaper and better

After thorough orientation ZGT came to the conclusion that Kaspersky Lab was the best option. "Kaspersky Lab not only presented an attractive proposal at a lower price, but provided a solution which met all of our requirements," says Jochem. "We had positive feedback on them from the market and communication with Kaspersky Lab was good. We had a number of meetings with them, which included their technical people, to answer our specific questions. We also received a clear demonstration of what the product could do."

Trouble-free implementation and upgrade

The initial implementation of Kaspersky Lab on the workstations and servers went smoothly. Jochem commented: "Much time is usually spent on listing necessary exceptions. Examples would be a desktop in the radiology department that must be able to burn CDs; or preventing certain Microsoft Exchange or SQL server files being completely scanned after a modification, which would reduce performance. Kaspersky Security Center manages these exceptions perfectly."

2,500

Workstations

400

Servers

The Kaspersky Lab Solution

ZGT remains very satisfied with its choice. "Since using Kaspersky Lab we have had no virus outbreaks. Threats detected by the software are immediately rendered harmless," says Jochem. This is very important with a view to the stability of ZGT's ICT environment, which can be of vital importance. Moreover, the impact of the Kaspersky Lab software on system performance is minimal. "In comparison with our previous security software, this is definitely an improvement."

Powerful report generation

In conclusion, ZGT is also enthusiastic about the user friendliness of Kaspersky Endpoint Security for Business, particularly as this extends beyond simply configuring the software. "The reporting capabilities are very powerful. Every morning, at eight o'clock, I automatically receive a management report in my mailbox. This not only shows which viruses have been detected, on which server or workstation, but also which servers and workplaces are most vulnerable. The report also provides information on the status of our licences," says Jochem.



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