



Streamlined IT security helps deliver growth



Energy, oil & gas

- Active on six continents
- Headquartered in Inverness, Scotland
- Using Kaspersky Endpoint Security for Business Advanced

The Global Energy Group is one of the fastest growing and most successful businesses in Scotland and has 40 offices worldwide.

Just ten years after its launch in 2005 the energy services company now employs more than 4,000 people from offices in the UK, the United States, Norway, West Africa and the Middle East.

Headquartered in Inverness, Global Energy provides a huge range of on and offshore engineering and consultancy services to the oil, gas, nuclear and renewable energy industries.

Challenge

Thanks to impressive organic growth and an aggressive acquisition strategy, the Global Energy Group's turnover has almost doubled in two years.

Delivering the IT infrastructure, systems and security to enable the business to expand so rapidly has been a major challenge for the company's IT department.

Since 2012 it has been integrating the complex legacy systems of dozens of acquired businesses – and connecting hundreds of new employees to its network.

Managing the rapid growth of Global Energy's own IT infrastructure, servicing remote operations on six continents and on offshore rigs too, has tested the skills of its people.

"Kaspersky Lab's performance has been right up there, amongst the best we receive from our suppliers. Their technology and service has helped to ensure our IT keeps pace with the rocketing demands of our business."

Derek Mackenzie,
Technical Services Operations Lead,
Global Energy Group



Secure

Market-leading protection for all contracts, technical drawings, financial reports and intellectual property



Control

Constant IT security visibility across the business, with no impact on end users



Knowledge

Helpdesk staff are now acquiring additional skills and experience
Time is now available to take proactive IT security action



Cost

Additional modules can be activated swiftly, easily and at much reduced cost

With Global Energy's expansion has come a corresponding increase in the sharing of confidential and business-critical data, between its staff, customers and suppliers.

In the multi-billion dollar industries in which Global Energy operates, safe storage and protection of contracts, technical drawings, financial reports and intellectual property is a must.

"At the start of this extremely busy period, we knew that we needed a consistent and centralized control of our endpoint security," recalls Derek Mackenzie, Technical Services Operations Lead with Global Energy Group.

"The solution we selected had to handle the complexity of the challenges we were facing and be robust enough to deal with everything we threw at it. It had to work equally successfully across all of our equipment, of varying ages and specifications, in the four corners of the globe."

The Kaspersky Lab solution

Global Energy's IT teams had wide experience of all of the leading IT security businesses and their products. They were agreed that Kaspersky Lab's central management console was the best on the market. Further investigations confirmed the leading position of Kaspersky Lab in independent evaluations by Gartner and other industry analyst firms.

In 2012 Global Energy deployed the Kaspersky Endpoint Security for Business – Select platform. Three years later the company confirmed a major upgrade to Advanced Edition and expansion in its use. In all, the company now operates 1,500 licenses for the worldwide protection of all of its PCs and servers.

\$700M

Turnover

4,000

Employees

"It is testament to the performance of Kaspersky Lab over these three years that we have re-committed to our partnership and extended our use of the Kaspersky Lab platform," says Mackenzie.

"Our colleagues expect endpoint security software to do its job in the background, unseen. But before we began using Kaspersky Lab, large parts of our business would just stop as the daily virus scan and update took place, which was hugely disruptive and costly.

"Moving to Kaspersky Lab put an end to that and the solution has been working away effectively and efficiently ever since. Now, by upgrading our license to Kaspersky Lab's Advanced platform, we have access to patch management and encryption modules to further improve our security in the future.

"And by simply expanding our use of the platform, we can save the time and extra cost that would come from taking on a new patch management product. The central management console is so easy to use, it gives us a level of visibility and control that is essential for a busy, complex business like ours."

Continuity delivers efficiencies

"The continuity we have with Kaspersky Lab, operating a single platform, is a very attractive proposition. Our business strategy is to continue to grow, so we need IT solutions that we can deploy easily and that require minimum administration.

"We are doing much less fire fighting and fixing far fewer problems now. There is more time to develop new processes and roles that improve efficiency, rather than just responding to tickets on the help desk. We're now much more proactive about seeking out issues, diagnosing problems and analyzing trends – helping us to work smarter.

"For example our infrastructure engineers are involving help desk staff in cutting edge projects for the business, which is transferring skills and building experience.

"Kaspersky Lab's performance has been right up there, amongst the very best that we receive from any of our suppliers. They have been proactive and supportive, dealing immediately with any issues. They have brought in additional technical experts where necessary and have helped us to plan and prepare for the next stage of our development.

"In a nutshell, Kaspersky Lab has blown the competition out of the water. They are a valued partner and their technology and service has helped to ensure our IT keeps pace with the rocketing demands of our business."



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