



High level protection at Himeji City



Public Sector/ Government

- A city in the Kansai region of Japan
- Population of >500K
- Using Kaspersky Endpoint Security for Business

Reviewing and enhancing security measures is an essential task for companies as well as other institutions. In Himeji City, as part of its security measure review, it introduced security software.

Challenge

Kenji Yabuue, Person in Charge of Promoting Computerization, General Affairs Office, General Affairs Department, Information Policy Section stated: "In order to handle the rapid development and popularity of Information Communications Technology (ICT), Himeji City turned to automation. However, a reliable system was also being prepared for ensuring security. While preparing for targeted cyber attacks, which have become an increasing problem in society in recent times, to have our citizens feeling secure and to be able to deliver the information and services they need, we did a large scale review of the security system in coordination with the timing of the server lease period update."

Mr. Yabuue gave three reasons for shifting to Kaspersky Lab security software: High Level of Safety, User Friendliness, and Economic Efficiency.

"The high level of protection delivered by Kaspersky Lab is acknowledged around the world and that creates a sense of trust that appealed to us. Knowing that you are working with a world-renowned security specialist is impressive," he added.

"No matter what we do to protect our system environment from cyber attacks, we cannot be confident that it is 100% safe. This is why we need the highest level of protection of Kaspersky Lab's security software."

Kenji Yabuue,
Person in Charge of Promoting
Computerization, Himeji City
General Affairs Office, General
Affairs Department, Information
Policy Section



Secure

Excellent detection force for handling known and unknown threats



Control

User friendly

The Kaspersky Lab Solution

Kaspersky Lab's security strength is its excellent detection force for handling not only known threats, but also unknown threats and important information assets can be protected from various sides. These include using vulnerability attack blocks that firmly block the latest vulnerability attacks as a virus infection prevention countermeasure and a behavior detection function for unknown threats.

Mr. Yabuue, who has pursued the information measures for Himeji City, has great expectations for this multi-layer defense performance, said: "No matter what we do to protect our system environment and important information from cyber attacks, we still cannot be confident that it is 100% safe. This is why we need the high level of protection and attention to detail of Kaspersky Lab's security software which can deal with all types of threat."

Himeji City was impressed by Kaspersky Lab's expertise and specialized international knowledge and its ability to achieve a smoother transition leading to swifter operational status than in the past. It also felt that the solution's user friendly operation would increase productivity, reduce stress and deliver better return on investment. Mr. Yabuue also gave high praise for having simple central management.

"It's now about one month since we shifted our security software to Kaspersky Endpoint Security for Business and we'd like to make use of this high level of protection performance, clean out and review any of our software with vulnerabilities, and actively implement enhancement measures."

Enhancing information security awareness

Regardless of how excellent a security software is, the people who use it are important and Himeji City is working hard to improve the knowledge of staff regarding security measures and mechanisms for raising awareness.

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Mr. Yabuue said: “We need to always firmly grasp the latest security information, deepen our specialty knowledge, firmly protect the IT environment that buffers us from cyber attacks, and be highly aware so we can prevent damage in advance, or keep it to a minimum. To do that, we will arrange annual training for the people responsible for information security in each department and have them participate in e-learning.”

The Disaster Prevention Center next to the Himeji City Office functions is a seismically-isolated building and by moving a portion of the city’s information system there they have a support system for which the critical information function will not be completely paralyzed, even when a disaster occurs.

“This Disaster Prevention Center has a monitoring system in place that is manned 24 hours a day, so it is possible to protect important information,” concluded Mr Yabuue.

There is no such thing as a 100% certainty in an information security measure. That is all the more reason to enrich the environment from both the software and hardware side and until there are trained personnel to make use of those, it will be necessary to take flexible measures from all sides to match current times.



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