

PERSONAL SUPPORT DRIVES RIVERSIDE HEALTH SYSTEM



"With Kaspersky Maintenance Service Agreement we have a triage facility for all our security requirements. We have direct contact with someone who knows our business inside out, and that makes things so much smoother. I can call any time, day or night. I get detailed answers to specific questions. It's exactly the level of comfort the business needs."

Kenny Covington, System Administrator, Riverside Health System



CHALLENGE

Protect healthcare business from IT security threats, with emergency support and proactive advice

SOLUTION

Kaspersky Maintenance Service Agreement, Enterprise

CRITERIA

Direct access to senior contact with experience of customer's IT infrastructure

CUSTOMER SATISFACTION

Establishes triage approach to security issues