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Kaspersky® Security Integrations for MSP

Kaspersky Lab and ConnectWise® Automate™

Impressive benefits

Complete visibility: Get a complete overview of security on the computers you manage. Potential problems are flagged – customer systems with a critical security status; computers flagged with a warning status; systems that are overdue security scanning and databases which need updating. In these cases, an alert and ticket is automatically created.

Comprehensive asset discovery: Make time for what matters most by freeing up your IT team to focus on critical IT tasks. ConnectWise® Automate[™] helps your IT staff delegate tasks such scheduling device scan and automatically deploying agents to all supported endpoints.

Seamless endpoint management:

ConnectWise[®] Automate[™] enables your IT staff to monitor issues remotely and work on multiple systems simultaneously without any interruption due to presence in ConnectWise[®] security dashboards.

Efficient remote monitoring: Proactive monitoring means finding IT problems before they affect your business. ConnectWise® Automate's Internal Monitors will trigger both alert and start pre-configured task script for most common operations (security scan and databases update).

Boost your business with the ultimate RMM tool



Managed Service Providers value every customer and need a solution that streamlines resource efficiency while helping to grow their business. They need the ultimate remote monitoring and management (RMM) tool.

Thanks to Kaspersky Security Plug-in for ConnectWise® Automate[™], Kaspersky Lab MSP partners can now benefit from complete visibility and control over workflow, simplified management and monitoring and unified administration of customer accounts.

Designed by the world's leading security experts, Kaspersky Lab's security is a scalable, fully integrated, tiered endpoint security platform that protects against known, unknown and advanced threats. Our unique combination of big data threat intelligence with machine learning and human expertise enables true, agile protection against any kind of threat – regardless of the platform and with minimal management overheads. Combining the world's most tested, most awarded security with easy, centralized management and powerful control tools, Kaspersky Lab's security is multi-layered security at its most intelligent.

Integration with ConnectWise[®] Automate[™] makes remote management and monitoring of Kaspersky Lab products easy for MSPs. There's no need to go to Kaspersky Security Center to access powerful, flexible tools to secure, monitor and manage customer infrastructures on-premise or in the cloud – simply install our plug-in and have everything integrated into your ConnectWise[®] Automate[™] console.

Powerful features

Protection monitoring

Easy automation and monitoring help make you an SLA legend. Centralized controls free-up technical staff to work with customers on more urgent issues while automation means that even when routine incidents occur outside working hours, they can be resolved quickly through raised alerts, ticket creation, virus scanning and updating databases. All client devices and platforms – including virtual infrastructure – can be monitored from one place.

Ticketing

Direct integration of the Kaspersky management console (Kaspersky Security Center) into ConnectWise[®] Automate's ticketing system enables prioritization of critical issue, ensuring escalation to the right person at the right time, every time. There's no need for new tools – everything is already centralized into the ConnectWise[®] platform.

Simplified protection management

Manage routine tasks from a centralized, easy-to-use dashboard: by integrating Kaspersky Security Center into your ConnectWise® Automate™ console you can automate virus scanning and database updates and run on-demand scans with a single click.

Remote deployment

Alleviate pressure on your technical staff with remote deployment of Kaspersky products installations at off-peak times/after hours. This means minimal disruption to productivity and business – without additional overheads.

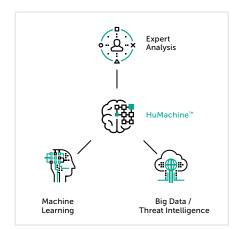
Centralized dashboard

By integrating Kaspersky Lab's powerful, easy-to-use dashboard into the ConnectWise® Automate[™] platform, MSPs gain access to a 'single pane of glass' overview of client accounts and security. The dashboard allows you to drill beyond high-level overviews and access extra insight into more detailed data, enabling swift resolution of problems and reducing time-per-client without compromising customer service or security levels.

Compatibility

Kaspersky Security Plug-in for ConnectWise® Automate[™] supports ConnectWise's Multivendor Antivirus Dashboard, enabling easy monitoring and management of the status of Kaspersky Lab products installed on client workstations and Windows servers.

The Kaspersky Security Integration Plugin that connects Kaspersky Endpoint Security for Business to ConnectWise® Automate[™] is available in the 'Security' section of the ConnectWise® Marketplace. To learn more about Kaspersky Lab's MSP Partner Program, please visit our website.



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