



Tigerpaw One



Kaspersky
Security Integration

**Automate
routine tasks
serving security
to more
customers –
from one place**

kaspersky BRING ON
THE FUTURE

Why should you integrate Kaspersky security into your Business Automation Software?

92% of MSPs
already use RMM software

63% of MSPs
already use RMM software

Seamless coordination and control

No business can afford to waste resources on disjointed systems and manual monitoring of business processes – it's ineffective, inefficient and hampers growth. Complete visibility, coordination and control for every aspect of business is essential to being competitive.

Automating professional services and MSP tasks is easy with Kaspersky Security Integration with Tigerpaw One. It provides service order creation, straightforward monitoring, issue tracking, and automated billing in the customer environment.

Easy integration, multiple benefits

Connect Kaspersky solutions to Tigerpaw One in only a few clicks to access a host of features, including automated billing, service order creation and other key processes. No need for extra tools or consoles – you access everything from Tigerpaw One.

Just deploy the integration software on the same server or the same cloud with Kaspersky security solution.

Automate your billing and reporting

Managing multiple customers with unique deployments would be a nightmare without automated billing and reporting.

Kaspersky Security Integration with Tigerpaw One gives you all the information you need on all your clients' use of Kaspersky products. And it's quick and easy to generate invoices on flexible billing structures and monitor billing on every account, significantly simplifying customer billing and reporting.

Streamline service orders

Increase the number of clients that a single technician can manage with simplified multi-tenancy management that facilitates the automation of service order creation and workflow for each of your client accounts. Simply select your client's Tigerpaw One account and map it to the corresponding Kaspersky virtual server or workspace.

Flexible ticket creation lets you assign priorities and queues to tickets to simplify prioritization, further streamlining the ticketing process – and workflow overall. This is great not only for operational efficiency but for customer service too.

Service orders are automatically closed when the issue is resolved and the status that first triggered the service order is no longer valid. This ensures that your staff don't waste valuable time sorting through tickets unnecessarily.

Make it happen! Connect Kaspersky Security Integration for Tigerpaw to your Tigerpaw One account

The screenshot shows the Kaspersky Security Integration Tool for MSP interface. The header includes the Kaspersky Security logo, the title "Kaspersky Security Integration Tool for MSP", the current user "administrator@mycompany.com", and the selected integration "Tigerpaw [Integration with Tigerpaw]". The main navigation bar contains "Accounts", "Service orders", "Price book items", and "Administrators", along with a "Refresh" button. Below the navigation is a section titled "Add / remove companies" with a table of company integrations.

Company	Tigerpaw account	Billing settings
Company 1	ABC Medical	10018 (10/29/2... 01 - List Price
Company 3	Altair Company	Select agreement 02 - 10% Off List
Company 5	Select account	Select agreement Select price level

At the bottom of the interface, there are "Cancel changes" and "Save changes" buttons, a copyright notice "© 2019 AO Kaspersky Lab. All Rights Reserved.", and links for "About", "Help", and "Support". The Kaspersky logo is also present in the bottom right corner.

Products ready to integrate

- Kaspersky Endpoint Security for Business
- Kaspersky Endpoint Security Cloud
- Kaspersky Security for Microsoft Office 365

Resources

Download integration software <https://kas.pr/mspdownload>
How to integrate: <https://help.kaspersky.com/MSP/3.0/153146.htm>

Need assistance? Contact us at kaspersky.com/msp

Ready to enroll? Register at partners.kaspersky.com

Cyber Threats News: www.securelist.com
IT Security News: business.kaspersky.com
IT Security for Enterprise: kaspersky.com/enterprise
Threat Intelligence Portal: opentip.kaspersky.com

www.kaspersky.com

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We are proven. We are independent. We are transparent. We are committed to building a safer world, where technology improves our lives. This is why we secure it, so everyone everywhere has the endless opportunities it brings. Bring on cybersecurity for a safer tomorrow.



Proven.
Transparent.
Independent.