



MOBILE SECURITY, ENDPOINT PROTECTION AND CONTROL

KASPERSKY lab

BILBAO, A CITY RECOGNIZED FOR ITS TECHNOLOGICAL INNOVATION, HAS ENTRUSTED KASPERSKY LAB WITH THE PROTECTION OF SERVICES PROVIDED TO CITIZENS



Public sector and government

- Bilbao, Basque Country (Spain)
- Using Kaspersky Endpoint Security for Business Advanced

The Bilbao City Council Municipal Computer Center (CIMUBISA) is the publicly owned company which manages all information technology services for both the council and the majority of the municipal enterprises. The Council has been recognized on numerous occasions for technological innovation, municipal transparency and for the online development of its local administration.

Challenge

Bilbao City Council provides many electronic services, with an extensive catalogue of online operations such as accessing public information, registering as a resident, enrolling on courses, workshops and activities, applying for welfare benefits, managing municipal taxes and electronic billing or reaching practically all suppliers.

Through its different information management platforms which include web page, transparency, generation and electronic billing, the Council provides easier access to its services for more than 350,000 inhabitants of the city and the 900,000 people who live in the surrounding areas. It's important that the security of the data and communications is guaranteed, protecting the system against any current or future online threats.



“The integration of MDM capabilities together with the comprehensive support and maintenance offered by their channel were key factors in the selection of Kaspersky Lab.”

Manu Roibal, Director of Systems and Operations at CIMUBISA

The Kaspersky Lab solution

The majority of attacks suffered by organizations originate from endpoint devices, so Bilbao City Council decided to find a supplier which would allow them to easily manage the security of their equipment, both static and mobile, through the use of a next generation endpoint security platform.

Protecting every device from known and unknown threats is a complex task. The solution must provide a high level of protection for both business and data processes and must also have a wide range of functionalities and capabilities to combat advanced threats regardless of the devices being used. It was important to have a solution that could manage and protect not only the desktop computers and servers but also the mobile devices that play an increasingly important role in the daily service activity of employees and civil servants.

CIMUBISA held a public tender in which only those companies recognized by Gartner as leaders in their Quadrant for endpoint protection platforms were invited to participate. Kaspersky Lab was the solution chosen to guarantee that both the data of the citizens as well as municipal information would remain safe from any threat.

To make everyone aware of the threats and possible risks from an attack on their equipment, CIMUBISA wanted a protection solution that would provide centralized management from a single control console, and at the same time permit greater visibility and control without the need for additional effort or technologies.

“Kaspersky Lab comfortably fulfils the quality and technical requirements that we established in the tender specifications. One of the characteristics that convinced us to opt for their solution was the integration of Mobile Device Management capabilities as well as the comprehensive support and maintenance offered by their channel”, stated Manu Roibal, Director of Systems and Operations at CIMUBISA.



SECURITY

Protection of personal data and confidential information



CONTROL

Control tools for applications, devices and internet



MOBILITY

Remote antitheft tools



PERFORMANCE

Robust solution equals minimal impact on performance

350,000

Citizens

2,500

Civil servants

2,850

Licenses

"At CIMUBISA, we are looking for a comprehensive solution to fully protect the whole fleet of computers managed by Bilbao City Council and those of its enterprises. These range from desktop computers to servers and mobile devices, and those which also facilitate MDM, such as locating devices. We needed the ability to format them remotely and to carry out simple installations," indicated Roibal. "Our role is to support the strategy of Bilbao's digital agenda and apply the same security policies regardless of the device used, and with Kaspersky Lab we are better prepared to do so."

Kaspersky Lab minimizes exposure to risk by placing each device within the perimeter under centralized control, identifying and blocking access to applications, web pages and inappropriate plug-ins and making access easier for trusted elements. At the same time, Kaspersky Lab allows the simple and personalized creation of policies, and even automation, depending on the functions and roles of the different users.

The solution selected and commissioned by Bilbao City Council is robust and reliable. It does not interfere with the performance of the computers or applications, and guarantees a high protection rating, thus improving the detection of attacks without affecting the quality of the services provided to citizens.

ITS Security

ITS Security is an integrator specializing in the 360° management of cyber security services, offering complete auditing, consultancy, certification and integration services, as well as advanced services for support, training and complete project management and comprehensive cyber security plans. ITS Security currently has offices in Mendaro, San Sebastián and Madrid, and forms part of the EGILE XXI Group, a corporation made up of companies with a strong technological base which develop products, services and high-value solutions, and are global leaders in each one of their areas of development.



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